

# Customer Pick Up

## Thank You For Your Order!

You have placed an order that you will pick up at our store.

1. PLEASE BRING HELP. We are sorry, Leader's Casual Furniture employees are not permitted to load furniture and or assist with the loading of furniture due to liability.
2. Please measure to be sure that the items you have ordered will fit in your vehicle. If you need printed dimensions, please let us know and we will be more than happy to provide them.
3. Have your vehicle prepared for loading: Seats down, free of obstacles, etc.
4. Due to the nature of the product it does not come boxed or packaged in any way. Every item is unwrapped/un-boxed and thoroughly inspected before it leaves our distribution center. It is shipped to our stores in heavily padded trucks. Please bring blankets, tie downs, bubble wrap, and any other packaging material you may need.
5. We have very limited space... We ask that you please pick up the merchandise the same day that it arrives at our store. If it is at our store for more than 48 hours it will be sent back to the warehouse and you will have to reschedule your pick-up.
6. We will call you the day the merchandise is scheduled to arrive to confirm it is on site and ready to be picked up. Please wait for our call or call us before driving to the store.

**You can contact us at:** \_\_\_\_\_

**Our IN HOME, WHITE GLOVE, RED CARPET DELIVERY** is available for only \$99 (and up). No matter how much product you select we will bring it to you in your home and set it up\* for \$99 (and up) per scheduled delivery trip. If we deliver to you it is our responsibility if it gets damaged in transit. We will also come out to your home free of charge for 1 full year if you have any warranty concerns.

\*Due to the varied nature of home construction Leader's Casual Furniture delivery professionals do not install or mount mirrors, pictures, or anything else mounted to a wall. Not all bed frames are made the same. Leader's Casual Furniture delivery professionals do not install headboards or footboards.